Case Study

HHS and Vetty: Speeding Up Hiring Where It Matters Most



HHS is a major player in hospital support services—food, janitorial, and facilities management. The work is essential, the pace is fast, and the turnover is high. That means one thing: hiring has to move faster.

But it wasn't.

HHS was struggling with slow turnaround times (TAT), overwhelmed support teams, and screening tools that weren't cutting it.
Disjointed systems. Frustrated candidates.
Missed start dates. All at a cost that didn't match the value.

They needed a better way to hire. Enter: Vetty.

The Challenge

HHS's goal was clear: get qualified candidates in the door, faster. But their tech stack wasn't built for speed or scale. Instead, it was a patchwork of tools that created more problems than they solved.

- · Criminal checks were slow.
- Drug screening locations were inconvenient.
- Data was hard to find and harder to act on.

Hiring managers and candidates alike were feeling the pain. What HHS needed was a single, streamlined platform—one built for speed, visibility, and flexibility.

Vetty's vast network of labs and clinics has drastically improved our ability to meet start dates, improving our offer-to-active time period by over 60%."

CHRO at HHS





The Fix

Vetty became more than a vendor. We became a strategic partner. The team at HHS laid out what they needed:

- Seamless criminal checks.
- Flexible drug screenings.
- Document collection and e-signatures.
- And it all needed to happen in one place.

So, we built a customizable onboarding experience tailored to the unique needs of each HHS location.

Why It Worked

This wasn't a one-size-fits-all solution. HHS needed agility, scale, and visibility and Vetty delivered. From customized screening packages to better data to coast-to-coast coverage, we helped HHS move faster, spend less, and stay compliant.

And most importantly? We helped them hire the right people faster.

The Results

Together, we didn't just fix the process... we leveled it up.

14%

Drop in Support Tickets

An intuitive experience made it easy for candidates to complete their pre-hire steps on their own, from their phone.

47%

Cut in Spend

Consolidating vendors and streamlining workflows slashed nearly half of HHS's pre-screening spend.

60%

Boost in Turnaround Time

Vetty's deep network of labs and clinics brought screenings closer to candidates and faster results meant fewer drop-offs.



Let's Build Your Hiring Advantage

Want to screen faster, place sooner, and win more? Let's talk.

Get started at vetty.co/start





